

In-Hospital Volunteers Tutorial

Apply to Return to Volunteer
(after an extended absence)

go to your volunteer Dashboard...

pch.samaritan.com

Login



Home

Search

Login

A screenshot of a video player interface. The video title is "Which Program is right for you". The video content shows a grid of four program options: "In-Hospital Volunteer" (blue box), "Community Volunteer" (red box), "Summer Program for College Students" (purple box), and "Family Advisory Councils" (teal box). Each option has a small image above it. The video player controls at the bottom show a play button, a progress bar at 0:00 / 2:27, and other standard video controls. The Phoenix Children's logo is visible in the bottom left corner of the video frame.

- Login with your email address and password

PHOENIX CHILDREN'S

Home Search Login

Login or Register

EMAIL ADDRESS

PASSWORD

Please enter a password.

Volunteer Login

[Forgot your password?](#)

[Apply to volunteer](#)

- Did you forget your password?
 - Click **Forgot your password** and follow the steps
 - If any difficulty, view the brief *Updating Your Password* tutorial in the [Volunteer Knowledge Library](#)

(www.phoenixchildrens.org/volunteer-knowledge-library-vkl)

Upon logging in, you will see a screen similar to this. Click *Re-apply*

The screenshot shows a user dashboard for Jenna C Zayatz. A modal dialog is displayed in the center with the following text:

Account No Longer Active

Your account is no longer active, would you like to sign up to volunteer again?

[Re-apply](#)

The background dashboard includes the Phoenix Children's logo, user name 'Hello, Jenna', navigation links for 'Dashboard' and 'Logout', and a profile section showing 'Jenna C Zayatz' with a total of 2.00 hours logged. A 'My Placed Opportunities' section features an 'In-Hospital Volunteering' opportunity at Phoenix Children's Hospital Main Campus, with a 'see details' link. A red arrow points from the text above to the 'Re-apply' button in the modal.

After clicking the blue *Re-Apply* button, refresh the page and you will be directed to update your volunteer profile.

Please update your address and phone number, if any changes

Volunteers | Phoenix Children's H x +

pch.samaritan.com/custom/527/#/volunteer_profile

Apps Log in | Typeform

PHOENIX CHILDREN'S

Hello, Jenna

Dashboard Logout

Over 18

Contact Information

✓ Street Address 1 Street Address 2

1919 E Thomas Rd

✓ City ✓ State ✓ Zip Code

Phoenix Arizona 85016

✓ Primary Phone Alternate Phone

(602) 933-5030 ext. _____ () - - ext. _____

User Information

✓ User ID / Email

Street Address 1 Street Address 2

 City State Zip Code

 Primary Phone Alternate Phone

Then, scroll down to update anything else in your profile:

User Information

User ID / Email

 Password

 Verify Password

- Email address
- Dashboard Password
- Email & Text Preferences
- T-shirt size
- Your availability for volunteer shifts*
- Your areas of preference*
- Emergency Contact info

* See next slide regarding Availability and Areas of Preference

Application Questions

Have you ever been convicted of or pleaded guilty or no contest to committing any crime? (Note: You may omit minor traffic violations such as speeding tickets or non-moving violations and any conviction that has been annulled, expunged, or sealed by a court). If yes, please explain in full. Do you have any

*It is particularly important to give us your new Availability and Service Area Preferences before we can review your application.

Availability

✓ When are you available to volunteer?

Monday

5:30am - 9am

9am - 12:30pm

11am - 3pm

2pm - 6:30pm

4pm - 7pm

5:30pm - 8:30pm

Friday

5:30am - 9am

9am - 12:30pm

11am - 3pm

2pm - 6:30pm

4pm - 7pm

5:30pm - 8:30pm

Tuesday

5:30am - 9am

9am - 12:30pm

11am - 3pm

2pm - 6:30pm

4pm - 7pm

5:30pm - 8:30pm

Saturday

5:30am - 9am

9am - 12:30pm

11am - 3pm

2pm - 6:30pm

4pm - 7pm

5:30pm - 8:30pm

Volunteer Service Area Preference

Please do not enter free text. Use the blue down arrows to choose from the list of available choices

✓ Assign Preference 1st Choice

Child Life Bedside Volunteers

✓ Assign Preference 4th Choice

Child Life Zone

✓ Assign Preference 2nd Choice

1 Darn Cool School

✓ Assign Preference 5th Choice

Family Care Cart

✓ Assign Preference 3rd Choice

Child Life Rehab

Be sure to scroll to the bottom of your Profile and click **Save**

The screenshot shows a web browser window with the URL `pch.samaritan.com/custom/527/#/volunteer_profile`. The page header includes the Phoenix Children's Hospital logo and the text "PHOENIX CHILDREN'S". On the right side of the header, it says "Hello, Jenna" with a home icon, "Dashboard", and "Logout". The main content area contains a paragraph: "I also realize that any breach of confidentiality will result in my dismissal from the Volunteer Program at Phoenix Children's Hospital." Below this is a section for "Confidentiality Agreement" with a checked checkbox for "I Agree". A large blue "Save" button is centered at the bottom of the main content area, with a red arrow pointing to it from the text above. The footer contains a "FREQUENTLY ASKED QUESTIONS" link, a "RETURN TO PHOENIXCHILDRENS.COM" link, and contact information for Phoenix Children's Hospital, including the address "1919 E. Thomas Rd., Phoenix, AZ 85016", a "More Locations" link, and the phone number "Call 602-933-1000 | Phone Directory".

In case you log out before updating the required fields in your Profile, you'll get an email prompting you to do so. You only need to update your information once.



**Phoenix
Children's**

Hello Rana,

Thank you for initiating the re-onboarding process with Phoenix Children's volunteer department.

Your next step is to [log back into your dashboard](#) to provide us with your current availability and volunteer areas of interest.

Once you have provided this information, we will review your application and will contact you about next steps.

Thank you,

Volunteer Services



That's it!

Once your Profile is updated we will review your application to determine where we have needs that match your interest and availability. We will be in touch via email.



For re-applying!