In-Hospital Volunteers Tutorial

Resetting your Password
(for your Volunteer Dashboard)

go to your volunteer Dashboard...

pch.samaritan.com

Login

- Enter your email address and password to login

- Did you forget your password?
    - Click **Forgot your password**

Enter the info requested

Reset Password

Complete the fields below and an email with a link to reset your password and/or recover your username, will be sent to you.

First Name

Last Name

Postal Code (Zip Code)

Date of Birth

Format mm/dd/yyyy

☐ Recover my username

☐ Reset my password

Next

Return to Login

Note: Community Volunteers –

leave the Zip code blank

(it's only needed for In-Hospital Volunteers)

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100% FOR CHILDREN

Reset Password

Complete the fields below and an email with a link to reset your password and/or recover your username, will be sent to you.

First Name

Lisa

Last Name

Jones

Postal Code (Zip Code)

85004

Date of Birth

2/22/82

Format mm/dd/yyyy

Note: you should <u>not</u> need to Recover your username
- it's the email address we have on file for you

☐ Recover my username

Click *reset my password* →   X☐ Reset my password

Then click →   **Next**

Return to Login

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Reset Password

Click on the email address displayed

(it will be partially hidden)

Select the email associated with your account.

jxxxxxz@pxxxxxxxxxxxxxxxs.com

Next

Return to Login

If you experience a problem resetting your
password, please contact Volunteer Administration
for assistance.

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A box will appear

Enter your email again

(the one we have on file for you)

Then click

Reset Password

Enter the email matching
jxxxxxz@pxxxxxxxxxxxxxxxs.com

Send Email

Select Different Email

Return to Login

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Check your email inbox

your email will look similar to this

Click the link in the email to reset your password

Dear *Test,

To reset your password click on the link below:

https://pch.samaritan.com/custom/527/#/forgot_password?

Thank you for your interest in volunteering with the PCH.

Sincerely,
Volunteer Services, Phoenix Children's Hospital
http://www.phoenixchildrens.org/volunteer

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Reset Password

Enter your new password.

* Password

You'll be prompted for a new password

* Verify Password

Password requirements:

✖ minimum of 6 characters

Then click

Reset Password

Return to Login

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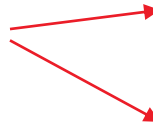
Reset Password

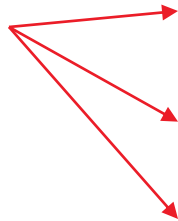Your password has been reset.

🔓
Your password has been reset, you can now continue to login.

click ⟶ [Return to Login]

If you experience a problem resetting your password, please contact Volunteer Administration for assistance.

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Login or Register

Login with your email
and new password

EMAIL ADDRESS

PASSWORD

Volunteer Login

Forgot your password?

Apply to volunteer

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For learning!