

On-Demand Booking

Quick, Easy, Seamless
Patient Referrals



No Usernames or Passwords To Remember:

On-Demand Booking is accessible via computer, tablet or cell phone. Simply enter your email address and/or cell phone number to instantly connect to our system.



Easy Appointment Setting:

Three options to make an appointment:

1. Make your patient's appointment in real time.
2. Transfer the appointment-setting capability to a member of your office staff.
3. Refer your patient to Phoenix Children's. (If you choose this option, we will immediately send a text message to your patient, allowing them to select the most convenient appointment time and date online.)



Keeping it Simple:

We ask that you answer just three questions upfront:

1. What is the specialty you would like to see?
2. What is the medical issue?
3. When does the patient need to be seen?



Streamlined Information Sharing:

To avoid any frustrating last-minute requests for patient documentation, you can also upload images, lab results and other records while you are making the appointment (or later, by clicking the link in the confirmation email we send to you).



Better Patient Care:

Your patient will receive a confirmation email within two minutes of making the appointment, followed by text reminders with information that is needed in advance of the appointment. This helps ensure compliance and keeps your patients on the path to better health.



Book Now

Physician Testimonials

“Today’s consumers want immediate, responsive service. They use online tools to book flights and make dinner reservations. **And now, with convenient and accessible On-Demand Booking, they can also make medical appointments online in real time. They can select the provider, time and place that meet their needs.**”

*Neil R. Friedman, MBChB
Director, Barrow Neurological Institute at Phoenix Children’s; Director of Clinical Transformation; Diane and Bruce Halle Endowed Chair in Pediatric Neurosciences*

“**Parents love this tool!** It eliminates the back and forth of scheduling, making it easy, convenient and consumer friendly. In our practice, we streamlined our scheduling process with some simple upfront work, and now we can offer better continuity of care and a more positive patient and family experience.”

*Wendy Bernatavicius, MD
Division Chief
Division of Primary, Complex Care and Adolescent Medicine
Phoenix Children’s*

On-Demand Booking at a Glance

- Easy access to the system, with no usernames or passwords required
- Real-time appointment scheduling or streamlined referral
- Email confirmations to patients and follow-up text reminders
- Streamlined documentation uploads
- Peace of mind for you and a seamless experience for your patients

